

# Join our Team in the Netherlands as a Pilot Plant Technologist

Flavourtech is an award winning Australian company that manufactures high technology process equipment for the food and beverage industries worldwide. The company is enjoying substantial success selling innovative systems based on its unique Spinning Cone Column and Centritherm<sup>®</sup> evaporator technologies.

Flavourtech expanded its global footprint with the launch of a cutting-edge office and pilot plant at Wageningen University & Research Centre in 2022. The facility is located in the heart of the Netherlands' renowned Foodvalley, an international epicenter for food innovation.

Due to the continued growth of Flavourtech in the Netherlands we are seeking a fulltime Pilot Plant Technologist. Reporting to the Global R&D Manager (Applications), the Pilot Plant Technologist is a permanent full time position based at our pilot plant facility in Wageningen, with occasional travel to customer site as and when required.

## **Position purpose:**

The core purpose of the role will be focused on assisting with the operation of Flavourtech's pilot plant equipment, carrying out trials both as per internal and customer requirements, completing assigned R&D activities, while following health and safety protocols. This hands on role requires self-driven individual assisting with any trial related queries including writing trial proposals/reports, running trials, supplier/customer liaison, mapping equipment capabilities, supporting research and development projects, day to day problem solving in the plant and providing technical support to different stakeholders within the business.

## **Key Accountabilities:**

## 1. Research & Development

- Complete customer trials as laid out in trial proposals as directed by Global R&D Manager.
- Organise sample collection and its logistics for shipping them as required.
- Collate trial/processing data, analyse and complete trial reports for submission to customer.
- Complete assigned internal R&D projects.
- Ensure information generated during trial/projects is documented properly as per organisation policies.
- Research, assist with design and improvement of Flavourtech technology.
- Maintain R&D register and prioritise projects .
- Testing and analysis of samples using available bench top testing equipment or external laboratories.
- Uphold and deliver on all activities in a timely and agreed manner.

## 2. Pilot Plant

- Ensure the pilot plant is always maintained to a high standard.
- Carry out plant equipment CIP as and when required to ensure it is readily available for trials.
- Assist and work closely with pilot plant manager for unrestricted operation and maintenance of pilot plant, equipment and its laboratory.
- Assist pilot plant manager with maintaining sample library and updating sample register.
- Assist pilot plant manager with management of all pilot plant assets.
- Prepare, update, maintain and adhere to all analytical and operating procedures (SOP's).
- Organise and source pilot plant consumables including packaging containers as required by working closely with the pilot plant manager.

## 3. Customer Support

- Establish and maintain strong customer relationship.
- Liaise with customer to ensure the trials are completed to customer satisfaction.
- Maintain strong working relationship with Wageningen University and Research Institute.
- Provide structured, prompt and reliable feedback to customer request for support along with regular follow up.
- Provide high level product application and customer solution support.
- Ensure all customer concerns are address in a proper and timely manner.



## 4. Organisation

- Contribute to the development of Flavourtech BV corporate strategy by contribution to the relevant programs.
- Make an active contribution to the European Organisation by raising issues proactively to improve organisational performance.
- Ensure all activities and processes are conducted in line with Flavourtech's Work Health and Safety policy.
- Act in the best interests of the company always. Uses their best endeavours to protect the good name and reputation of the company, its Director's and Staff. Performs duties to the best of your ability and energy. All decisions are made with the implications for the whole company and manufacturing process in mind.
- Uphold the highest level of confidentiality in regard to the company, associated companies and customers.

## 5. Stakeholder Support

- Develop and maintain appropriate working relationships with stakeholders and peers by acting in a manner that builds credibility, trust and fosters open communication.
- Providing technical assistance to Marketing and Sales when meeting and presenting our technology to prospective customers, when required.
- Work closely with technical and operations team for any equipment and pilot plant related queries.
- Providing scientific knowledge, technical support and advice to internal stakeholders and management.

## 6. Reporting

- Provide daily/weekly reports in line with department requirements
- Escalate issues to immediate manager in a timely manner.

## Essential qualifications and experience:

- A relevant tertiary qualification in food science or engineering discipline.
- Demonstrated mechanical aptitude with an ability to operate commercial processing plants while troubleshooting as required.
- Ability to handle multiple tasks and solve problems within given timeframe.
- Strong attention to detail, well organised and the ability to work unsupervised.
- Adaptable, trustworthy, have excellent team spirit and good interpersonal and communication skills.
- Physically fit and ability to lift/carry more than 15kg.
- Possess unrestricted work rights in Netherlands, a valid and current passport and Dutch driver's license.
- The ability to fluently speak Dutch and English.

#### What do we offer the successful candidate?

- A fulltime gross salary between € 45.000 and € 50.000, depending on your knowledge and experience.
- Full time employment with an initial fixed term contract of one year, with review to permanent contract after this time.
- Payments, terms and conditions in accordance with metaalbewerkingsbedrijf.
- Access to a discretionary bonus scheme of up to 10 percent of base salary.
- 25 vacation days + 12 ADV days for a good work-life balance.
- 8% holiday allowance.

## Apply now!

If you believe you satisfy our desired profile and would like to be considered for this vacancy, please visit our website <u>https://flavourtech.com/careers</u>

All applications and enquiries will remain strictly confidential. Applications close 10 August 2025.